(S58) AN URGENT MULTIPLE SCLEROSIS CLINIC: A NEW MODEL OF CARE
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**Background:** In the current economic and health insurance overhaul environment, it is imperative to provide timely, high-quality, cost-effective care. Although multiple sclerosis (MS) is a chronic, progressive disease, there are times when patients require immediate care and interventions. For this reason, we have created an MS Urgent Clinic model of care run by advanced-practice nurses. **Objectives:** To explain and discuss a new model of care for MS patients requiring immediate attention. **Methods:** We will outline the new model of care for the MS Urgent Clinic. We will delineate how the clinic runs, what types of patients are seen, how they are scheduled, and how both patients and other clinicians have responded to this novel model of care. **Results:** As a result of this new model of care, MS patients have had better, more timely care. They have been evaluated within the same week they were having new symptoms, which has resulted in better health outcomes and improved patient satisfaction. Clinicians have benefited as well from this MS Urgent Clinic, as they have not had to add patients to their already overbooked schedules. Caring for patients by telephone has been minimized, as clinicians have been able to add patients to the Urgent Clinic to be evaluated in person. This is beneficial to the patients as well as to the clinic, as phone care is not financially compensated. **Conclusions:** This project will lead to a better understanding of a new model of care designed for MS patients who require immediate intervention. We will further discuss the patients’ response and other health-care providers’ perspectives regarding this new model of care. Economic and quality-of-life benefits will be explored.

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